



HAINES BOROUGH, ALASKA
P.O. BOX 1209 • HAINES, ALASKA 99827
Administration 907.766.2231 • (fax) 907.766.2716
Tourism 907.766.2234 • (fax) 907.766.3155
Police Dept. 907.766.2121 • (fax) 907.766.2128
Fire Dept. 907.766.2155 • (fax) 907.766.3373

April 13, 2015

Marilyn T. Taylor
PO Box 1512
Haines, Alaska 99827

Dear Ms. Taylor:

I have reviewed your complaint of April 2 in which you allege that on that same date there was a violation by SEABA of The Agreement Regarding Flight Operations and Practices of Commercial Ski Tours (hereafter referred to as "The Agreement"). Specifically, you allege SEABA-operated helicopters were flying directly over your house located in Deishu Subdivision.

I was assisted in the investigation by Borough Clerk Julie Cozzi who contacted all of the permitted heliski operators as well as the holder of a permit for a special ski production (filming). The contacts resulted in the following information:

- Alaska Heliskiing** – Operated on April 2 but were nowhere near town.
- SEABA** – Did not operate on April 2.
- Alaska Mountain Guides** – Did not operate on April 2.
- Matchstick Productions** – Did not operate on April 2.

Findings: With respect to the alleged violation, the Borough finds three heliskiing-related permit holders were not operating on April 2, and one permit holder did operate but was not near the townsite. Therefore, neither SEABA nor the other companies were in violation of borough code or The Agreement.

Regarding other helicopters that may have been flying over your neighborhood, Federal FAA requirements prohibit the Haines Borough from managing or regulating aircraft travel that is not associated with permit conditions. We have no other wintertime helicopter-related permits.

In closing, I want to assure you the commercial ski permit conditions have not changed. The heliskiing operators have agreed as a condition of their permits to not fly over the townsite. We have no way of regulating other helicopters.

Respectfully,

David B. Sosa
Borough Manager
Haines, Alaska

RECEIVED
APR 02 2015

HAINES BOROUGH

HAINES BOROUGH CITIZEN COMPLAINT FORM

P.O. Box 1209 ♦ 103 Third Avenue S.
Haines, Alaska 99827
Ph: 907-766-2231 ♦ Fax: 907-766-2716
www.hainesborough.us



Today's Date: 4/02/15

Your Contact Information - We may need to contact you to further discuss the issue, so you are strongly advised to tell us how to get a hold of you. NOTE: If you choose to submit your complaint anonymously, please be advised that we will not be able to contact you for more information or to let you know the issue has been resolved.

Name: (first, middle initial, last)
MARILYN T. TAYLOR

Mailing Address: (address, city, state, zip code) HAINES, AK
P.O. BOX 1512 99827 **Physical Address:** (address, city, state, zip code) HAINES, AK
77 DEISHU DR. 99827

Home Phone: (Include area code) 907 766-2215 **Work Phone:** (Include area code) N/A **Email:** marlyn@aplatoaska.net

Complaint/Concern: Please describe the complaint in detail, including who, what, when, where and why. Please ensure that your narrative is clear enough to give a reader, with no prior knowledge of the situation, a complete understanding of the problem. (Attach additional pages or use the backside of this form, if necessary.)
S&FA-run helicopters flying directly over my house all day today. Why? as discussed in the assembly meeting, I attended regarding this issue, heli-ops outlets would not be flying over the townsite. If you are allowing this, WHY?

How do you suggest the borough resolve this complaint? Restrict helicopters from flying over the townsite, except for med evac and other essential services.

marilyn T. Taylor

For Borough Use Only
Complaint Number: _____ Date Received by Borough Clerk: 4/02/15 3:15pm, K.F.
Forwarded for Response to/date: _____ Copy to Manager/date: 4/2/15
Results of Investigation: _____

Action Taken
♦ Complainant Contacted regarding Results of Investigation:
Contacted by _____ Date _____
♦ Action: _____

Form Received by: Valter Furdelle
Date Stamp: **RECEIVED**
APR 02 2015
 Date-stamped copy given to complainant