

MARK PAYNE

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AREAS OF EXPERTISE:

Federal Law Enforcement Operations Management • Security Planning and Enforcement • Inspections/Audits • Program Management • Staff Training, Management and Leadership

Top Secret and Sensitive Compartmented Information (SCI) Clearance

Senior security professional with a strong federal law enforcement background and track record of excellence in directing and managing operations. Confident and articulate communicator, effective and diplomatic in forging strong partnerships in all manner of operations and in incident response. Exceptional strategic planner; capably enact rapid response within high-stakes, highly visible scenarios. Recognized as an outstanding team leader adept at training/developing/mentoring team members.

Strategic planning; security/safety program planning; cost reduction; finance and accounting; change management; public relations; HR; project management; continuity of operations oversight; critical infrastructure protection; physical security program management; emergency preparedness and safety initiatives; personnel/internal investigations; program development and implementation; asset and facility security; risk analysis and mitigation strategies; policy and procedure development; conflict resolution and mediation; consulting

EXPERIENCE

New Mexico High Intensity Drug Trafficking Area (HIDTA), September 2013-July 2019, Director-Las Cruces, New Mexico; Supervisor: Chairman Sheriff Mark Cage (575) 887-7551.

Directed, managed and oversaw daily operations of the New Mexico HIDTA area, which covered thirteen counties of New Mexico. HIDTA is a federal grant program to support state, local, tribal and federal efforts to combat drug abuse/trafficking issues within HIDTA counties of the state. With an annual budget of approximately ten million dollars in support of those efforts which is controlled by the New Mexico HIDTA Executive Board.

Implemented cost saving measures, which reduced the overhead operating cost of the HIDTA by 10% by reducing leasing cost, cutting travel budgets and more effectively allocating personnel. During his tenure, the HIDTA grant for New Mexico expanded by approximately 20%. The HIDTA area was also expanded to include an additional county, which was first expansion in over ten years. Five new initiatives were developed with one, obtaining a National HIDTA award and another gaining national praise for drug prevention.

State of Alaska, Department of Law, Medicaid Fraud Control Unit January 2013- August 2013 Investigator IV, Supervisor of the Medicaid Fraud Control Unit- Anchorage, Alaska 2013-Present Supervisor: Andrew Peterson, (907) 269-6250.

Directed, managed and oversaw daily operations of the unit in Anchorage, Alaska which has jurisdiction statewide. The unit is responsible for oversight of the Medicaid program in the State of Alaska that has an overall annual budget of 1.5 billion dollars. The unit is state and federally funded requiring the unit to successfully achieve 12 performance standards as directed by the Secretary of Health and Human Services. **Implemented an evidence control system and Confidential Source (CS) Program for the unit**, allowing the unit to properly control seized evidence from search warrants and use CS's to help further complex fraud investigations. These two programs were none existent in the unit prior to policy and procedures being developed and implemented. As a result, the unit is currently in the process of indicting a Personal Care Agency billing in excess of 12 million dollars with a large portion of this billing identified as fraud.

DEPARTMENT OF JUSTICE, Drug Enforcement Administration 1991 to 2012

Advanced rapidly through a series of progressively more involved roles. Received multiple awards and recognition for superior performance, special achievement and leadership.

ASSISTANT SPECIAL AGENT IN CHARGE – El Paso Field Division 2010–2012; Supervisor SAC Joseph Arabit, (915) 832-6000

Directed, managed and oversaw daily operations and a combined staff of 75 people in the Resident Offices in Alpine and Midland, TX, including the Tactical Diversion Squad, the Special Support Unit and the El Paso Field Division administrative staff. Later, supervised the Organized Crime Drug Enforcement Task Force (OCDETF) Groups in El Paso, which included HIDTA operations. Managed a \$7.2 million annual budget. Managed the El Paso Area Diversion Program and tactical operations as related to the diversion of controlled substances.

Oversaw Organized Crime Drug Enforcement Task Force cases, Division Priority Target cases, and Local Impact cases. Oversaw the Division's HR program. Coordinated closely with the Division's Public Information Officer.

Implemented cost saving measures, reducing annual costs by approximately \$100,000 formerly spent on FedEx services, carpooling to meetings, gas, cell phone bills and air cards and by establishing a central supply room.

Created the Analyst/Linguist Intelligence Group to assist the Division in gathering intelligence from Mexico, transcribing it, and applying it to existing intelligence for targeting and exploitation.

The first Domestic Division to complete a Headquarters Inspection/Review with no Findings, by implementing policies and procedures to improve effectiveness and closely monitoring Division procedures the Division achieved an unbelievable accomplishment that no other Division had previously achieved.

SECTION CHIEF/ASSISTANT SPECIAL AGENT IN CHARGE – Data and Operational Accountability Section (OMD), Office of Operations Management – DEA Headquarters, Washington D.C. 2008 to 2010; Supervisor David Dongilli- (215) 861-3474.

Assigned to coordinate the DEA Metrics Program which tracks DEA's status and progress toward Congressional mandates. Oversaw preparation and dissemination of the Quarterly Performance Statistics, providing statistical data on DEA-wide and Domestic Field Division progress towards key DEA functions, including disruption and dismantlement of priority target organizations, asset seizures and work hour utilization.

Standardized DEA's weights and measures of controlled substances. Worked with the Office of Forensics, Inspections, and the Office of Global Enforcement in identifying more than a dozen internal information systems for entering and/or processing weights and measures data, the discrepancies between which had frequently resulted in competing and/or contradictory data outputs. Painstakingly coordinated the interests of all relevant HQ offices, including Forensics, Inspections, Operations Management, Records Management and Information Systems, as well as inviting representatives from field offices to provide input for capturing information regarding arrests. As a result, the metric system has been designated as DEA's official weight/measurement of records for statistics and data.

Established a validation process for disruptions and dismantlements of CPOT (Consolidated Priority Target—the highest level drug traffickers in the world) investigations.

Monitored and reported DEA's quarterly and annual statistics, ranking Division achievements toward meeting the Administrator's goals and vision for the Agency. Worked closely with the IT sections of DEA to monitor, modify and refine software/systems to improve the capture of reported data. Prepared reports and data for the Administrator's use in evaluating Senior Executive Personnel.

INSPECTOR, OFFICE OF INSPECTIONS, AUDIT LIAISON TEAM – DEA Headquarters, Washington, DC 2007 to 2008

Managed and directed assigned audits and inspections within the DEA's Division Inspection Program, in which field divisions, DEA Headquarters elements and foreign offices conducted self-inspections of their programs, activities and foreign functions. Developed, coordinated, conducted and managed on-site inspections, audits, programs, and financial reviews of all DEA organizational divisions and programs. Conducted audits and full program reviews of DEA's Attorney General Exempt Operations to determine compliance with statutes, regulations, policies, and procedures. Audited and/or conducted financial reviews for all DEA entities having financial approval, procurement, custodial or disbursement responsibilities to determine compliance with statutes, regulations, policies and procedures.

Conducted inspections of DEA Division Field Office ensuring compliance with DEA Policies and procedures and that best business practices were being followed. Helped identify areas of weaknesses and develop solutions to correct identified problems.

Coordinated OIG/GAO audits of DEA. Reported to DEA senior managers the process of the audits, coordinating with audit teams and providing solutions to resolve issues.

Dispatched to serious shooting incidents to investigate each to ensure compliance with DEA policy and procedures, and to determine liability or responsibility in the case of a wrongful shooting incident. Prepared reports for senior management.

Administered the Office of Inspections' Support Interactive Teambuilding Effort (IN-SITE), a management consulting service which assisted managers in resolving operational support, administrative and fiscal issues. Responded to management requests for specialized reviews of programs, offices, sensitive issues or topics that required an objective, fact finding approach.

ENFORCEMENT GROUP SUPERVISOR – Anchorage, Alaska District Office, Anchorage, AK and Las Cruces Resident Office 2001 to 2007

Directed and supervised special agents, task force officers, intelligence agents, diversion investigations, and support staff to identify and target large scale drug traffickers within the area of responsibility. Coordinated and worked with state and local partners and community leaders to directly target community problem areas.

Conducted the first Title III intercepts (telephone wire taps) in Alaska in over ten years, coordinating with tech support and working with the local telephone company, linguist monitoring companies, Special Operation Division and administrative staff.

Conducted a major operation which received the Organized Crime Drug Enforcement Task Force National Award for International Cooperation due to extensive coordination with the Canadian Government and the Canadian Mounted Police, the only investigation federally recognized for the achievement that year (2008).

Seized more than \$10 million in trafficker assets while assigned to Alaska, a feat never before achieved.

Received a National Organized Crime Drug Enforcement Task Force Award for International Cooperation for Operation Mongoose in Anchorage, Alaska, 2008.

Oversaw the Major Case/Clandestine Laboratory Group. Worked closely with Diversion monitoring precursor chemicals, tracking suspects and working with the South Central Regional Laboratory. Appointed Site Safety Officer, working with OSHA regulations and EPA regulations for the dismantlement of clandestine laboratories. Supervised Title III (Wire tap) investigations and complex conspiracies.

SPECIAL AGENT– Las Cruces Resident Office, Las Cruces, NM 1991 to 2001

MILITARY SERVICE

US Army, Sergeant First Class

Managed the Bamberg, Germany Drug Suppression Team and Military Police Investigations at White Sands Missile Range, NM. Served as a Team Leader at the Johnston Island Chemical Storage Unit, as a Desk Sergeant, Patrol Supervisor and Military Police Investigator at the Fitzsimons Army Medical Center, Aurora, CO, and as a Military Policeman at Torii Station, Okinawa, Japan. Recipient of multiple awards for Achievements and Meritorious Service, Leadership, Overseas Service, Professional Development, and Good Conduct

EDUCATION & CREDENTIALS

BA, General Studies, Concentrations in History, Government and Psychology

State University of New York at Albany, New York

University of Virginia – Executive Leadership Course at Gettysburg