

Agency ID Number: AK0012100

SURVEY OF HAINES BOROUGH POLICE DEPARTMENT  
LAW ENFORCEMENT MANAGEMENT AND ADMINISTRATIVE STATISTICS

Agency Internet Home Page: http://www.hainesalaska.gov/police

Agency E-Mail Address (for public use): Police@haines.ak.us

Information Supplied By: William Musser

Title: Chief of Police Phone: 907.766.2121

Email: bmusser@haines.ak.us Fax: 907.766.2190

IMPORTANT: Please read the instructions below prior to completing the questionnaire.

Please complete this survey prior to my arrival in your community. I will be incorporating the information you provide in my final report.

- Please retain a copy of the completed survey for your records.
- Please use either blue or black ink, and *print* as neatly as possible.
- Do not leave any items blank.
  - (1) If the answer to a question is not available or is unknown, write "DK" (don't know) in the space provided.
  - (2) If the answer to a question is not applicable, write "NA" in the space provided.
  - (3) If the answer to a question is none or zero, write "0" in the space provided.
  - (4) When exact numeric answers are not available, provide estimates.
- Unless otherwise noted, please answer all questions using January 1, 2015 as a reference.
- If you have any questions, please call Greg Russell at (907) 398-2770 or email at [greg@russell-consulting.org](mailto:greg@russell-consulting.org).

Burden Statement

Public Reporting burden for this collection of information is estimated to average three hours per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate, or any other aspects of this collection of information, including suggestions for reducing this burden, to:

Russell Consulting, LLC, Box 1655, Soldotna, AK, 99669.

Although this survey is voluntary, we urgently need and appreciate your cooperation to make the results comprehensive, accurate, and timely.

Thank you.

**SECTION 1 – DESCRIPTIVE INFORMATION**

1. Which of the following functions did your agency have PRIMARY responsibility for or perform on a regular basis during the 12-month period ending January 1, 2015? Mark all that apply.

Law Enforcement functions:

- Responding to citizen calls / requests for service
- Patrol services
- First response to criminal incidents
- Drug law enforcement
  - Vice enforcement

Special public safety functions:

- Animal Control
- School crossing services
- Emergency medical services
- Civil defense
- Fire services
- Crime prevention education

Traffic and vehicle-related functions:

- Traffic law enforcement
- Traffic direction / control
- Accident investigation
- Parking enforcement
  - Commercial vehicle enforcement

Criminal investigations for:

- Homicide
- Arson
- Cyber crime

- Other crime types

Court-related functions:

- Execution of arrest warrants
- Court security
- Serving civil process
- Enforcing protection orders
  - Enforcing child support orders

Special operations:

- Bomb / explosive disposal
- Search and rescue
- Special weapons and tactics (SWAT)
- Underwater recovery

Detention-related functions:

- Jail operation
  - Lockup or temporary holding facility separate from jail (for overnight detention)
  - Temporary holding cell (not for overnight detention)
- Inmate transportation

Other functions:

- Law enforcement dispatch services
- Fire dispatch services
- Operating a training academy

2. Enter the number of facilities or sites, SEPARATE FROM HEADQUARTERS, operated by your agency as of January 1, 2015. If none, enter "0"

- a. District / precinct / division stations:   0
- b. Fixed neighborhood / community substations:   0
- c. Mobile neighborhood / community substations:   0

3. Enter the number of AUTHORIZED FULL-TIME paid agency positions and ACTUAL full-time and part-time paid agency employees as of January 1, 2015. Full-time employees are those regularly scheduled for 35 or more hours per week. If none, enter '0'.

	AUTHORIZED full-time paid positions	ACTUAL PAID agency employees	
		Full Time	Part Time
Sworn personnel with general powers of arrest	5	5	0
Officers without general arrest powers	0	0	0
Non-sworn employees	5	5	0
Total	10	10	0

4. As of January 1, 2015 how many reserve / auxiliary offers employed by your agency?

<i>Reserve</i>		Full Time	Part Time
Reserve / Auxiliary Officers	Sworn	0	1
	Non-sworn	0	0

5. Of the total number of actual FULL-TIME sworn personnel with general arrest powers (3a), how many are communications technicians (e.g., call takers, dispatchers)? If none, enter "0".

Communications Technicians	1
----------------------------	---

6. Of the total number of actual FULL-TIME sworn personnel with general arrest powers (3a), enter the number of each of the following: (personnel may be counted more than once. If none, enter "0".)

Uniformed officers with REGULARLY ASSIGNED DUTIES that include responding to citizen calls / requests for service	5
Community Policing Officers, Community Resource Officers, Community Relations Officers, or other sworn personnel specifically designated to engage in community policing activities	1
School Resource Officers, School Liaison Officers, or other sworn personnel whose primary duties are related to school safety	0

7. Enter the number of actual FULL-TIME sworn personnel with general arrest powers (3a) who performed the following duties as their PRIMARY job responsibility? Count each officer only once. If none, enter "0".

Patrol Duties	4
Investigative Duties	
Jail-related Duties	
Court Security Duties	
Process Serving Duties	

*Jail*  
*392,020*

8. Enter your agency's total operating budget for the 12-month period that includes June 30, 2015. If data is not available, provide an estimate and indicate that this is an estimate. Include jails administered by your agency. Do NOT include building construction costs or major equipment purchases.

959,815 Is this an estimate?  Y  N

9. Enter the total estimated value of money, goods, and property received by your agency from a drug asset forfeiture program during calendar year 2014? If no money, goods, or property were received, enter "0".

0

**SECTION 2 – PERSONNEL**

10. Indicate your agency's minimum education requirement which new (non-lateral) officer recruits must have at the time of hiring.

- Four-year college degree required
- Two-year college degree required
- Some college but no degree required

Enter the number of semester credit hours required \_\_\_\_\_

- High school diploma or equivalent required
- No formal education required

11. Which of the following screening techniques are used by your agency in selecting new officer recruits? Mark all that apply.

- |   |   |
|---|---|
| <input type="radio"/> Analytical / problem solving ability assessment             | <input checked="" type="checkbox"/> Personal interview    |
| <input type="radio"/> Assessment of understanding of diverse cultural populations | <input type="radio"/> Personality inventory               |
| <input checked="" type="checkbox"/> Background investigation                      | <input type="radio"/> Physical agility test               |
| <input type="radio"/> Credit history check  | <input type="radio"/> Polygraph exam                      |
| <input checked="" type="checkbox"/> Criminal history check                        | <input type="radio"/> Psychological evaluation            |
| <input checked="" type="checkbox"/> Driving record check                          | <input type="radio"/> Second language test                |
| <input type="radio"/> Drug test   | <input type="radio"/> Voice stress analyzer               |
| <input type="radio"/> Mediation skill / conflict management assessment            | <input type="radio"/> Volunteer / community service check |
| <input checked="" type="checkbox"/> Medical exam                                  | <input type="radio"/> Written aptitude test               |

12. How many total hours of ACADEMY training and FIELD TRAINING (e.g., with FTO) are required of your agency's new (non-lateral) officer recruits? Include law enforcement training only. If no training of that type is required, enter "0".

a. State-mandated hours		40
b. Additional training hours		104
c. Total hours of training (total a + b)		144

13. On average, how many total in-service hours of training are required annually for agency's NON-PROBATIONARY field / patrol officers? Include law enforcement training only. If no training of that type is required, enter "0".

	Average annual hours per officer	
a. State-mandated hours		0
b. Additional training hours		16
c. Total hours of training (total a + b)		16

14. Of the total number of actual FULL-TIME SWORN personnel with general arrest powers (as entered in 3a), enter the number that were NEW HIRES during the 12-month period ending December 31, 2014. If none, enter "0".

a. Entry-level hires (non-lateral)	0
b. Lateral transfers / hires	3
c. Other (please specify)	0

d. Total NEW HIRES (sum of 'a' thru 'c')	3
--	---

15. Enter the number of actual FULL-TIME SWORN personnel with general arrest powers who separated from your agency during the 12-month period ending December 31, 2014. If none, enter "0".

a. Resignations	1
b. Dismissals	0
c. Medical / disability retirements	0
d. Non-medical retirements	0
e. Probationary rejections	0
f. Other separations	0
g. Total separations (sum of 'a' thru 'f')	1

16. Over the 12-month period ending in December 31, 2014, how many of your agency's FULL-TIME SWORN personnel with general arrest powers were called up as full-time military reservists (and, therefore, were no longer available for local law enforcement duties)? Count each reservist only once.

0

17. Enter the number of actual FULL-TIME SWORN personnel with general arrest powers (3a) by RACE and GENDER for the pay period that included December 31, 2014.

	Male	Female
a. White, not of Hispanic origin	5	0
b. Black or African American, not of Hispanic origin	0	0
c. Hispanic or Latino	0	0
d. American Indian or Alaska Native	0	0
e. Asian	0	0
f. Native Hawaiian or Other Pacific Islander	0	0
g. Some other race	0	0
h. Total (sum of 'a' thru 'g')	5	0

18. Is collective bargaining authorized for your agency's employees?

	Yes	No
a. Sworn employees	✓	
b. Non-sworn employees	✓	

19. Does your agency provide special pay / benefits for any of the following?

	Yes	No
a. Education incentive		✓
b. Hazardous duty		✓
c. Merit performance	✓	
d. Shift differential	✓	
e. Special skills proficiency	✓	
f. Bilingual ability		✓
g. Tuition reimbursement	✓	
h. Military service		✓

PO2  
MOI/INST

20. Enter your agency's salary schedule for the following FULL-TIME sworn positions as of December 31, 2014. If a position does not exist on a full-time basis in your department, enter "NA".

	Base ANNUAL salary	
	Minimum	Maximum
a. Chief executive	75,000	—
b. Commander	NA	—
c. Captain	NA	—
d. Lieutenant	NA	—
e. Sergeant or equivalent first-line supervisor	50,169	66,809
f. Entry-level officer (post academy)	47,028	63,668



**SECTION 3 – OPERATIONS**

21. Enter the total capacity and maximum hours of holding time for adults and juveniles in temporary holding (lockup) facilities operated by your agency as of December 31, 2014. Include only overnight facilities separate from a jail to hold persons prior to arraignment. If none, enter "0".

	Adults	Juveniles
a. Total capacity	0	0
b. Maximum holding time	0	0

22. Does your agency participate in an operational 9-1-1 emergency telephone system (i.e., your agency's units can be dispatched as a result of a call to 9-1-1?) Mark only one response.

- Yes – Enhanced 9-1-1
- Yes – Basic 9-1-1-
- No

23. Does your agency's 9-1-1 system have the following capabilities for incoming calls from wireless/cellular phones?

	Yes	No
Displays phone number of wireless caller	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Displays location of wireless caller	<input type="checkbox"/>	<input checked="" type="checkbox"/>

24. Enter the total number of calls for service received by your agency during 2014, and the total resulting in dispatch of officer(s). If data is not available, provide an estimate and mark the box below. If none, enter "0". If you cannot provide the number of calls for service broken down by "Type of call system," provide the total number of calls in row 'd.'

Type of call system	Total number of calls / requests for service received	Number of calls/ requests for service resulting in dispatch of officer(s) or use of an on-site unit
a. 9-1-1 emergency system	474	156
b. 7-digit or 10-digit non-emergency	2151	1740
c. 3-digit (e.g., 3-1-1) non-emergency	NA	
d. Total calls for service (sum 'a' thru 'c')	2625	1896

} spreadsheet

25. During the 12-month period ending December 31, 2014 did your agency use the following types of patrol on a REGULARLY SCHEDULED basis?

	Yes	No
Automobile	✓	
Motorcycle		✓
Foot		✓
Aviation		✓
Marine		✓
Horse		✓
Bicycle		✓
Other		✓

If Other, please specify

26. As of January 1, 2015 how many actual FULL-TIME SWORN personnel with general arrest powers (3a) did your agency have assigned to a special unit for drug enforcement or multi-agency drug enforcement task force? If none, enter "0".

	Full-time	Part-time
a. Special Unit for drug enforcement	0	0
b. Multi-agency drug task force	0	0

**SECTION 4 – SPECIALIZED UNITS**

27. How does your agency address the following problems / tasks? Mark the appropriate box for each problem / task listed below. Mark only one box per line.

Type of problem / task	Agency HAS specialized unit with FULL-TIME personnel to address this problem / task	Agency DOES NOT HAVE a specialized unit with full-time personnel		
		Agency has dedicated personnel to address this problem/task	Agency addresses this problem/task, but does not have dedicated personnel	Agency does not address this problem/task
a. Bias / hate crime	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Bomb / explosive disposal	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Child abuse / endangerment	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Community crime prevention	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Community policing	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Crime analysis	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Cybercrime	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Domestic violence	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Drug education in schools	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
j. Gangs	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
k. Impaired drivers	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
l. Internal affairs	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
m. Juvenile crime	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
n. Meth labs	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
o. Missing children	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
p. Prosecutor relations	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
q. Repeat offenders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
r. Research and planning	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
s. School safety	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
t. Terrorism / homeland security	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
u. Victim assistance	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
v. Youth outreach	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**SECTION 5 – COMMUNITY POLICING**

28. During the 12-month period ending December 31, 2014 what proportion of agency personnel received at least eight hours of community policing training (problem solving, SARA, community partnerships, etc.)? Mark one choice per line. If your agency did not conduct training for a particular type of employee, please check 'None.' If your agency did not have a particular type of employee for the specified time period, please mar 'NA.'

	All	Half or more	Less than half	None	NA
New officer recruits	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
In-service sworn personnel	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Civilian personnel	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

29. During the 12-month period ending December 31, 2014 which of the following did your agency do? Mark all that apply.

- Actively encouraged patrol officers to engage in SARA-type problem-solving projects on their beats. If yes, please specify the approximate percentage of patrol officers engaged in these projects during the 12-month period ending December 31, 2014.
  - Specify percentage: \_\_\_\_\_ %
- Conducted a citizen police academy
- Maintained or created a formal, written community policing plan
- Gave patrol officers responsibility for specific geographic areas / beats
  - Specify percentage: \_\_\_\_\_ %
- Included collaborative problem-solving projects in the evaluation criteria of patrol officers
- Trained citizens in community policing (e.g., community mobilization, problem solving)
- Upgraded technology to support he analysis of community problems
- Partnered with citizen groups and included their feedback in the development of neighborhood or community policing strategies
- None of the above

30. Does your agency's mission statement include a community policing component?

Yes \_\_\_\_\_ No \_\_\_\_\_ Agency does not have a mission statement

31. During the 12-month period ending December 31, 2014 did your agency have a problem-solving partnership or written agreement with any of the following? Mark all that apply.

- Advocacy groups
- Business groups
- Faith-based organizations
- Local government agencies (not law enforcement agencies)
- Other local law enforcement agencies
- Neighborhood associations
- Senior citizen groups
- School groups
- Youth service organizations
- None of the above

32. During the 12-month period ending December 31, 2014 did your agency conduct or sponsor a survey of citizens on any of the following topics? Mark all that apply.

- Public satisfaction with police services
- Public perception of crime / disorder problems
- Personal crime experiences of citizens
- Reporting of crimes to law enforcement by citizens
- Other (please specify) \_\_\_\_\_
- Did not survey the general public. SKIP to Section 6

For which purposes does your agency use the information described above in question 32? Mark all that apply.

- Allocating resources targeted to neighborhoods
- Evaluating agency performance
- Evaluating officer performance
- Evaluating program effectiveness
- Prioritizing crime / disorder problems
- Providing information to patrol officers
- Redistricting beat / reporting areas
- Training development
- Other (please specify) \_\_\_\_\_
- None of the above

**SECTION 6 – EMERGENCY PREPAREDNESS**

33. Does your agency have a written plan that specifies actions to be taken in the event of terrorist attacks? (Include emergency operation plans that would be applicable to such an attack.)

Yes  No – Skip to Question 34

Does your agency's plan include mutual aid or cooperative agreements between city, borough, transit, public works, and/or other agencies?

Yes  No

34. Do the public safety agencies operating in or nearby your jurisdiction (including your agency) use a shared radio network infrastructure that achieves interoperability?

Yes  No

35. As of December 31, 2014 did your agency have any of the following types of emergency response equipment? Mark all that apply.

- Personal Protective Equipment (PPE)
- Chemical detection equipment
- Radiological detection equipment
- Biological detection equipment
- Chemical / biological decontamination equipment
- Explosives detection equipment
- None of the above

36. In which of the following terrorism preparedness activities did your agency engage during the period ending December 31, 2014? Mark all that apply.

- Partnership with culturally diverse communities
- Public anti-fear campaigns
- Dissemination of information to increase citizen preparedness
- Community meeting on homeland security / preparedness
- Increased sworn personnel at critical areas
- None of the above

37. As of December 31, 2014 how many personnel did your agency have assigned to a multi-agency terrorism task force?

	Full-time	Part-time
a. Sworn personnel with general arrest powers	0	0
b. All other employees	0	0

38. Of the total number of actual FULL-TIME personnel, how many are intelligence personal with primary duties related to terrorist activities? If none, enter '0'.

	Sworn	Non-sworn
Intelligence personnel with primary duties related to terrorist activities	0	0

**SECTION 7 – EQUIPMENT**

39. Does your agency supply or give cash allowance to its regular field / patrol officers for the following? Mark all that apply.

	Supplied	Cash allowance	Neither
<i>Quarter master reimbursement</i> Primary sidearm	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Backup sidearm	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Body armor	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Uniform	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



40. Which type of sidearm is authorized for use by your agency's field / patrol officers? Mark all that apply.

Semiautomatic	On-duty weapon		
	Supplied	Cash allowance	Neither
10 mm	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9 mm	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
.45 <i>Glock</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
.40	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
.357	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
.380	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
please specify	<i>.40 personally owned with approval by chief</i>		
Any semiautomatic, as long as they qualify	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Revolver	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

*and as long as quality.*

41. Are your agency's uniformed field / patrol officers required to wear protective body armor while in the field? Mark only one response.

- Yes, all the time
- Yes, in some circumstances (e.g., serving warrants)
- No

42. Indicate the number of animals regularly maintained by your agency for use in activities related to law enforcement? If none, enter '0'.

- Dogs 0
- Horses 0

43. Which of the following types of less-lethal weapons or actions are authorized for use by your agency's field / patrol officers?

a. Impact devices

	Yes	No
Traditional baton	✓	
Pr-24 baton	✓	
ASP / collapsible baton	✓	
Soft projectile (e.g., bean bag)	✓	
Blackjack / slapjack		✓
Rubber bullet	✓	
Other impact device		✓

b. Chemical agents

	Yes	No
OC (pepper spray)	✓	
CN (tear gas)		✓
CS		✓
Other chemical agent		✓

c. Other weapons / actions

	Yes	No
Hand-held electrical device - direct contact (e.g., stun gun)		✓
Hand-held electrical device - standoff (e.g., taser)	✓	
Hold or neck restraint (e.g., carotid hold)		✓
High intensity light source (e.g., laser dazzler)		✓
Other weapon / action		✓

44. As of December 31, 2014 did your agency use any of the following technologies on a regular basis? Mark all that apply.

Digital imaging

- Fingerprints
- Mug shots
- Suspect composites
- Facial recognition
- Digital photography
- Other – specify \_\_\_\_\_
- None of the listed digital imaging technologies

Night vision / electro-optic

- Infrared (thermal) imagers
- Image intensifiers
- Laser range finders
- Other – specify \_\_\_\_\_
- None of the listed night vision / electro-optic technologies

Vehicle stopping / tracking

- Electrical / engine disruption
- Stolen vehicle tracking

- Tire deflation devices - *may have - not sure*
- Other - specify \_\_\_\_\_
- None of the listed vehicle stopping / tracking devices

45. Enter the total number of vehicles operated by your agency as of December 31, 2014. Include owned, rented, leased, and confiscated vehicles that your agency uses. If none, enter '0'.

Marked cars	1
Other marked vehicles (SUV, truck, van, etc.)	4
Unmarked cars	0
Other unmarked vehicles (SUV, truck, van, etc.)	0
Fixed wing aircraft	0
Helicopters	0
Boats (motorized)	0
Motorcycles	0
Bicycles	1

46. Does your agency allow officers to take marked vehicles home?

Yes \_\_\_\_\_ No - SKIP to Question 47

Does your agency allow officers to drive marked vehicles for personal use during off-duty hours?

Yes \_\_\_\_\_ No

with restrictions.

47. As of December 31, 2014 did your agency operate the following on a regular basis?

	Yes	No	If yes, number in use as of December 31, 2014
Red light cameras		✓	
Speed enforcement cameras		✓	

48. During the 12-month period ending December 31, 2014 did your agency operate video cameras on a regular basis?

Yes  No – SKIP to Question 49

Enter the number of video cameras operated by your agency as of December 31, 2014. If none, enter '0'.

	Number
In patrol cars	3
Body worn	0
Fixed-site surveillance (e.g., CCTV)	8
Mobile surveillance	0
Traffic enforcement	0

49. Indicate whether your agency's field / patrol officers use any of the following types of computers or terminals WHILE IN THE FIELD. Mark all that apply.

Portable - vehicle mounted	
Type of computer used in the field	Agency uses - mark the box and enter the number in use      Agency does not use
Laptop computer	<input type="checkbox"/> <u>(2 not in use)</u> <input checked="" type="checkbox"/>
Mobile digital / data computer (MDC)	<input type="checkbox"/> _____ <input checked="" type="checkbox"/>
Personal digital assistant (PDA)	<input type="checkbox"/> _____ <input checked="" type="checkbox"/>
Mobile digital / data terminal (MDT)	<input type="checkbox"/> _____ <input checked="" type="checkbox"/>
Other	<input type="checkbox"/> _____ <input checked="" type="checkbox"/>
Specify	

Portable - not vehicle mounted	
Type of computer used in the field	Agency uses - mark the box and enter the number in use      Agency does not use
Laptop computer	<input type="checkbox"/> <u>(2 not in use)</u> <input checked="" type="checkbox"/>
Mobile digital / data computer (MDC)	<input type="checkbox"/> _____ <input checked="" type="checkbox"/>
Personal digital assistant (PDA)	<input type="checkbox"/> _____ <input checked="" type="checkbox"/>
Mobile digital / data terminal (MDT)	<input type="checkbox"/> _____ <input checked="" type="checkbox"/>
Other	<input type="checkbox"/> _____ <input checked="" type="checkbox"/>
Specify	

50. Do any of your agency's field / patrol officers have direct access to the following types of information using IN-FIELD vehicle-mounted or portable computers?

	Yes	No
Motor vehicle records	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Driving records	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Criminal history records	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Warrants	<input type="checkbox"/>	<input checked="" type="checkbox"/>

51. How is data from criminal incident reports PRIMARILY transmitted to your agency's central information system? (Mark only one response)

- Paper report
- Wireless transmission (e.g. cellular, UHF)
- Telephone line (voice)
- Computer medium
- Data device (e.g., laptop download)
- Not applicable – agency does not handle such reports

52. Does your agency own or have access to an Automated Fingerprint Identification System (AFIS) that includes a file or digital prints? Mark all that apply.

- Agency is exclusive owner of an AFIS system
- Agency is shared owner of an AFIS system
- Agency does not own an AFIS system, but has terminal with access to remote AFIS system
- Agency has access to AFIS through another agency
- None of the above

53. Does your agency use computers for any of the following functions? Mark all that apply.

- |  |   |
|--|---|
| <input type="radio"/> Analysis of community problems       | <input type="radio"/> In-field communications                     |
| <input checked="" type="radio"/> Automated booking (ACOMS) | <input type="radio"/> In-field report writing                     |
| <input type="radio"/> Crime analysis                       | <input type="radio"/> Intelligence gathering                      |
| <input type="radio"/> Crime mapping                        | <input checked="" type="radio"/> Inter-agency information sharing |
| <input type="radio"/> Crime investigations                 | <input checked="" type="radio"/> Internet access                  |
| <input checked="" type="radio"/> Dispatch (CAD)            | <input type="radio"/> Personnel records                           |
| <input type="radio"/> Fleet management                     | <input checked="" type="radio"/> Records management               |
| <input type="radio"/> Hot spot identification              | <input checked="" type="radio"/> Traffic stop data collection     |

Agency ID Number: AK0012100

- NONE of the above functions
- ALL of the above functions

54. Does your agency maintain its own computerized files with any of the following information? Mark all that apply.

- Alarms
- Arrests
- Biometric data for use with facial recognition systems
- Calls for service
- Criminal histories
- Fingerprints
- Incident reports
- Illegal attempts to purchase firearms
- Intelligence related to potential terrorist activity
- Stolen property
- Summonses
- Traffic accidents
- Traffic citations
- Traffic stops
- Use-of-force incidents
- Warrants
- NONE of the above files
- ALL of the above files

55. Does your agency have a currently operational computer-based personnel performance monitoring / assessment system (e.g., Early Warning or Early Intervention system) for monitoring or responding to officer behavior patterns before they become problematic?

\_\_\_ Yes  No



**SECTION 8 – POLICIES AND PROCEDURES**

56. Does your agency have written policy directions on the following? Mark all that apply.

	Yes	No
Use of deadly force / firearm discharge	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Use of less lethal force	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Code of conduct and appearance	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Off-duty employment of officers	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Maximum work hours allowed for officers	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Dealing with the mentally ill, emotionally disturbed persons, and persons with diminished capacity	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Dealing with the homeless	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Dealing with domestic violence	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Dealing with juveniles	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Strip searches	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Racial profiling	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Citizen complaints	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Off-duty conduct	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Interacting with the media	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Employee counseling assistance	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Pursuit / emergency operation of vehicles	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Search and seizure / arrest	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Care, custody, restraints, and transportation of prisoners	<input checked="" type="checkbox"/>	<input type="checkbox"/>
DV / agency employee involved / domestic misconduct	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Property and evidence	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Sexual harassment / external sexual misconduct by officers	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Selection and hiring	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Internal affairs investigations	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Special operations: SWAT, narcotics, high-risk warrant service	<input type="checkbox"/>	<input checked="" type="checkbox"/>

57. Which of the following best describes your agency's written policy for pursuit driving? (Mark only one response)

- Discouragement (discourages all pursuits)
- Judgmental (leaves decisions to officer's discretion)
- Restrictive (restricts decisions of officers to specific criteria such as type of offense, speed, etc.)
- Other (please specify) \_\_\_\_\_
- Agency does not have a written policy pertaining to pursuit driving

58. Enter the current disposition for all formal citizen complaints received during 2014 regarding use of force. If none, enter '0'.

<b>TOTAL</b> use of force complaints received	1
<b>Unfounded</b> (the complaint was not based on facts, or reported incident did not occur)	_____
<b>Exonerated</b> (the incident occurred, but officer action was deemed lawful and proper)	1
<b>Not sustained</b> (insufficient evidence to prove the allegation)	_____
<b>Sustained</b> (sufficient evidence to justify disciplinary action against the officer(s))	_____
<b>Pending</b> (final disposition of the allegation has not been made)	_____
<b>Other disposition</b> (e.g., withdrawn)	_____

59. Is there a civilian complaint review board / agency in your jurisdiction that is empowered to review use of force complaints against officers in your agency?

Yes  No – SKIP to Question 60

*public safety commission*

Does this civilian review board / agency have independent investigative authority with subpoena powers?

Yes  No

60. Does your agency have a written policy requiring that citizen complaints about inappropriate use of force receive separate investigation outside the chain of command where the accused officer is assigned?

Yes  No

Agency ID Number: AK0012100

61. Who has the final responsibility for acting on the recommendations for disciplinary action in cases involving inappropriate use of force, prior to appeal (non-legal)? Mark all that apply.

- Agency head (Chief of Police)
- Other sworn agency personnel
- Government executive - *Manager*
- Other (please specify) \_\_\_\_\_

62. Who has the right to administrative appeal in cases involving the inappropriate use of force?

	Yes	No
Citizens	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Officers	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**PLEASE RETAIN A COPY OF THE COMPLETED SURVEY FOR YOUR RECORDS**

# HAINES BOROUGH Alaska



**Haines Borough Police Department**  
**215 Haines Highway**  
**PO Box 1209**  
**Haines, AK 99827**  
**(907)766-2121**

---

## Building Relationships of Trust - Community Perception Survey

### Building Relationships of Trust - Community Perception Survey

Thank you for participating in this short survey. Your contribution will help us improve police services to the community and make us more effective in the work we do.

**\* 1. Have you had any direct interaction with a representative of the police department during the past year?**

Yes

No (skip Question 2)

**2. If yes, what was the nature of the most recent interaction you had with the police department?**

I called the police to report a crime or problem.

I was stopped for a traffic violation.

I called the police because of a traffic accident.

I was a witness to a crime.

I attended a community meeting.

I attended a meeting hosted by the police department.

Other (please specify)

**3. Please indicate how familiar you are with the police department.**

Very familiar

Somewhat familiar

Not familiar

**4. Do you know by name the officers who regularly patrol your neighborhood or business area?**

Yes

No

**5. Do you know the Chief of Police by name?**

Yes

No

**6. Do you know the names of the police department's staff?**

Many of them

Some of them

A few of them

None

**7. What do you view as some of the noteworthy achievements of the police department over the last three years?**

**8. In your opinion, what are the three biggest challenges for the police chief?**

**9. In your opinion, what are the three areas in which the police department could improve its performance or effectiveness?**

**10. From your perspective, how effective is the leadership of the police department?**

- Highly effective
- Effective
- Not effective

**11. Overall, I feel that my city is:**

- A very safe community
- A safe community
- An unsafe community
- A very unsafe community
- No opinion

**12. In my opinion, my neighborhood is:**

- Very safe
- Safe
- Unsafe
- Very unsafe
- No opinion

**13. How familiar are you with the principles of community policing?**

- Very familiar
- Somewhat familiar
- Somewhat unfamiliar
- Very unfamiliar

**14. Which of the following do you feel are the three most important elements of community policing?**

- Police officers who treat all residents of the community with respect and dignity
- A police department that involves the community with respect and dignity
- Special training for police in how to interact with the public
- A police department that enables the community to have direct input in developing department strategies and tactics
- The police and community solving problems in the neighborhood together

**15. Please rate the effectiveness of the police department's community policing efforts:**

- Very effective
- Somewhat effective
- Somewhat ineffective
- Very ineffective
- No opinion

**16. What do you think is the most important action the department could take to improve its effectiveness in addressing crime and improving community life?**

**17. In your opinion, how well does the police department prevent crime?**

- Very well
- Well
- Not well
- Not at all
- No opinion

**18. In your opinion, how well does the police department solve crime?**

- Very well
- Well
- Not well
- Not at all
- No opinion

**19. In your opinion, overall, violent crime in the city is:**

- Increasing
- Staying the same
- Decreasing

**20. In your opinion, drug activity in the city is:**

- Increasing
- Staying the same
- Decreasing
- Nonexistent

**21. For statistical information only - are you male or female?**

- Male
- Female

**22. For statistical purposes only - please indicate which of the following responses best describes your age:**

- Under 21
- 22 to 35
- 36 to 50
- 51 or older

**23. Please indicate which of the following responses best describes how long you have lived in the city.**

- Less than 1 year
- 1 to 5 years
- 6 to 15 years
- More than 15 years

**24. For statistical purposes only - please indicate which of the following best describes your race or ethnic background.**

- Alaska Native or Indian
- White or Caucasian
- African American
- Hispanic
- American Native or Indian
- Asian American
- Other

**25. For statistical purposes only - What is the highest level of education you have completed?**

- Less than high school
- High school diploma or GED
- Some college
- College degree
- Graduate-level degree

**26. For statistical purposes only - what is your total household income?**

- Less than \$10,000
- \$10,000 to \$29,999
- \$30,000 - \$49,999
- \$50,000 - \$69,999
- \$70,000 - \$89,999
- \$90,000 or above

**27. Please list any community groups in which you are an active participant.**

Done



# HAINES BOROUGH Alaska



**Haines Borough Police Department  
215 Haines Highway  
PO Box 1209  
Haines, AK 99827  
(907)766-2121**

---

## Haines Borough Police Department Public Safety Survey

Welcome!

Please answer the following questions to the best of your knowledge. All of your responses will be absolutely confidential. Thank you.

**1. Please rate the seriousness of the following crimes and quality of life issues in Haines Borough for the past 5 years.  
(Check only one box for each item)**

	Very serious	Moderately serious	Slightly serious	Not a problem	Don't know
Burglary / house break-ins					
Assaults					
Domestic Violence					
Unlawful drug use					
Unsupervised house parties					
Animal control problems					
Drinking groups in woods / parks					
Graffiti					
Litter					
Unlawful weapon use					
Loitering					
Property theft					
Organized gangs					
Speeding motor vehicles					
Poor driving attitudes					
Drunk driving					
Credit card / check fraud					
Computer / internet problems					
Skateboarding / rollerblading in business districts					
Vehicle theft					
Harassing / annoying phone calls					
Vandalism					
Parking problems					
Solicitors					
Bicycles on sidewalks					
Pedestrian safety					
Public drinking					
Unnecessary noise					
Other:					

**2. Have you ever been the victim of crime in Haines Borough?**

Yes

No

**3. Have you ever been the victim of crime outside Haines Borough?**

- Yes
- No

**4. In Haines Borough, have you ever: (check all that apply)**

- Stopped to ask an officer advice or directions
- Stopped to talk to a police officer about a community issue
- Called the police station to discuss a community issue
- Been involved in a traffic accident which required police intervention
- Been involved in a police / community outreach program (ex. DARE, Bicycle Safety)
- Been stopped for a traffic offense
- Been questioned by the police and released (other than for a traffic offense)
- Reported a crime
- Been arrested
- Filed a formal complaint against a Haines Borough police officer / department

**5. In your opinion how much have the following factors contributed to the crime rate in Haines Borough over the past 5 years? (check only one box for each subject)**

Large influence      Moderate influence      Slight influence      No influence      Don't know

- Courts are too lenient
- Drug / alcohol abuse
- Lack of alternative activities for youth
- Lack of education
- Lack of jobs/ employment
- Limited police presence
- Poor parenting
- Poverty / low income
- Intolerance of differences based on race, religion, sexual orientation, etc.
- Social programs / welfare
- Over population
- Availability of weapons
- Lack of respect
- Affluence
- Other:

**6. Does your neighborhood have a citizen crime watch group?**

- Yes
- No

**7. If no, would you participate in a crime watch group?**

Yes

No

**8. What kind of security do you use at home? (check all that apply - this survey is anonymous)**

alarm systems

window grills

dog

sensor lights

dead bolt locks

exterior / interior burglar bars

standard door & window locks

anti-open devices in windows

do not secure home

**9. Personal Safety**

highly likely

moderately likely

slightly likely

not at all likely

In your opinion, how likely is it that you will be the victim of a property crime in Haines Borough over the next 5 years?

In your opinion, how likely is it that you will be the victim of a violent crime in Haines Borough over the next 5 years?

**10. Personal Safety**

1 - 7 hours

8 - 12 hours

13- 20 hours

21+ hours

don't participate

How much time do you spend actively participating in the community (community-based programs, committees, boards, etc.) each month?

**11. In your opinion, compared to other communities in Alaska, how safe is Haines Borough overall?**

much safer

slightly safer

about the same

less safe

much less safe

**12. What do you believe about the prevalence of crime in Haines Borough?**

Crime has increased in Haines Borough over the last 5 years

Crime has remained the same in Haines Borough over the last 5 years

Crime has decreased in Haines Borough over the last 5 years

Don't know

**13. Please check one response for each statement**

	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
I feel safe at home					
I feel safe walking alone in my neighborhood after dark					
I feel safe walking with others after dark in my neighborhood					
I feel that my personal property is safe when I leave home					
When returning at night, I feel safe					
I feel safe leaving my home/car unlocked during the day in Haines Borough					
I feel safe with others in community parks or other recreation areas open to the public					
I feel safe alone in community parks or other recreation areas open to the public					
I feel safe walking alone in the business / shopping districts at night					
I feel safe walking with others in the business / shopping districts at night					

**14. How serious is the illegal drug problem in the following areas in Haines Borough?**

	Very serious	Somewhat serious	Slightly serious	Not serious	Don't know
High school					
Middle school					
Elementary school					
Playground & recreation areas					
Within the adult community					

**15. Please respond whether you agree or disagree with the following statements.**

	Strongly agree	Agree	No opinion	Disagree	Strongly disagree
The police presence in my neighborhood is appropriate for the need					
Traffic enforcement in the Haines Borough meets the needs of the community					
The police department gives proper attention to minor crimes (i.e. vandalism, disturbances, etc.)					
The police department is providing appropriate community education and outreach programs					
Efforts of the police department to enforce the law are compatible with community needs					
Haines Borough police officers perform an appropriate amount of patrolling on foot in the Haines Borough					
There is an appropriate representation of female officers in the Haines Borough police department					
The police department responds to emergency calls in a timely manner					
Haines Borough police officers treat people with respect					
Haines Borough police officers respect the rights of individuals and treat people fairly					
Telephone calls to the Haines Borough police station are handled professionally and courteously					
A formal complaint brought against a Haines Borough police officer will have a fair, objective, and timely response					
The Haines Borough police department solicits and welcomes community input					
Haines Borough police officers are respected by the community					
The Haines Borough police department has a good public image					

**16. How effective do you believe the following Haines Borough police and community programs are on the crime problem and quality of life issues?**

	Very effective	Somewhat effective	Slightly effective	Not at all	Don't know
DARE program					
Bike patrol					
Police resource officer assigned at the high school					
Domestic violence response advocate					
Family service program					
Full-time police officer					
Web page / social media					
Traffic enforcement					
Parking enforcement					
E911 dispatch center					
Haines Borough PD facility access					
Peer leadership program in schools					
Citizen police academy					
Alzheimer registration					
Youth-at-risk intervention program					
Alcohol / tobacco sale compliance checks					
Juvenile diversion program for first-time offenders					
SE Alaska drug task force					
Police agency accreditation program					
Police cadet program					
"Directed patrol" to high incident areas					
False burglar alarm bylaw enforcement					
Skateboard / roller blade recreation area					
Youth drop-in center					

**17. For demographic purposes only - how long have you lived in the Haines Borough?**

- Less than 1 year
- 1-3 years
- 4-10 years
- 11-20 years
- 21+ years
- Prefer not to answer

**18. For demographic purposes only - how old are you?**

- less than 18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65 or older
- Prefer not to answer

**19. For demographic purposes only - how many people are in your household?**

- 1 person
- 2-3 people
- 4-5 people
- 6+ people
- Prefer not to answer

**20. For demographic purposes only - do you have any children under the age of 21 living in your household?**

- No
- Yes
- Prefer not to answer

**21. For demographic purposes only - do you own or rent your home?**

- Own
- Rent
- Other



**22. For demographic purposes only - average household yearly income before taxes?**

- under \$30,000
- \$30,000 - \$59,000
- \$60,000 - \$89,999
- \$90,000 - \$119,999
- \$120,000+
- Prefer not to answer

**23. For demographic purposes only - what is your current employment status?**

- Employed
- Unemployed
- Self-employed
- Student
- Disabled
- House wife/husband
- Retired
- Other
- Prefer not to answer

**24. For demographic purposes only - what is your race?**

- Alaska Native or Indian
- American Native or Indian
- African American
- Hispanic
- Asian
- Caucasian
- Other
- Prefer not to answer

**25. For demographic purposes only - do you or anyone in the household own any firearms for sport or protection against crime?**

- Yes, sport
- Yes, protection against crime
- Yes, both
- No, neither
- Prefer not to answer

**26. Please feel free to use as much space as necessary - the thing I like best about the Haines Borough police department is:**

**27. Please use as much space as necessary - the thing I would like to see improved at the Haines Borough police department is:**

**28. Please list the most significant values or characteristics that a Haines Borough police officer should possess.**

**29. Other comments or expansion of previous answers ...**

Done

Powered by **SurveyMonkey**  
Check out our [sample surveys](#) and create your own now!

# HAINES BOROUGH Alaska



**Haines Borough Police Department**  
**215 Haines Highway**  
**PO Box 1209**  
**Haines, AK 99827**  
**(907)766-2121**

---

## **Haines Community Survey on Public Safety and Law Enforcement**

### Haines Community Survey on Public Safety and Law Enforcement

The Haines Borough Police Department invites you to take this “Community Survey on Public Safety and Law Enforcement.” It will take approximately five minutes of your time and is completely confidential. Your participation will help to improve its services, processes, and reputation. The survey is specifically designed for a law enforcement agency to gather opinions and experiences from members of its community.

The survey assesses five key components that involve your local law enforcement agency:

- Community involvement
- Safety
- Procedural justice
- Performance
- Contact and satisfaction

You may come into contact with multiple law enforcement agencies, but please answer the questions thinking only about the Haines Borough Police Department that invited you to participate in this survey. Whether you are policed by them, another federal agency, or state agency, the term “law enforcement agency” is used throughout the survey to refer to the Haines Borough Police Department.

Please indicate your response to each item by selecting the appropriate answer based on your feelings, opinions, and experiences.

You may skip any survey items you do not feel comfortable responding to or know how to answer, but we encourage you to respond to as many items as possible.

This is not a test, and there are no right or wrong answers. Please answer each question honestly.

**1. Community Involvement**

Not at all                      A little                      Somewhat                      A lot                      To a great extent

To what extent does your law enforcement agency develop relationships with community members (e.g., residents, organizations, and groups)?

To what extent does your local law enforcement agency regularly communicate with community members (e.g., websites, e-mails, or public meetings)?

To what extent does your local law enforcement agency make it easy for community members to provide input (e.g., comments, suggestions, and concerns)?

To what extent does your local law enforcement agency work together with community members to solve local problems?

To what extent do you think your law enforcement agency practices community policing?

**\* 2. Please select the three (3) issues you think are the greatest problems within your community.**

- Thefts (auto)
- Burglaries / thefts (residential)
- Child abuse
- Child sexual predators / internet safety
- Disorderly conduct / public intoxication / noise violations
- Domestic violence
- Driving under the influence (i.e., alcohol or drugs)
- Drug abuse (e.g., manufacture, sale, or use of illegal / prescription drugs)
- Fraud / identity theft
- Gang activity
- Gun violence
- Hate crimes
- Homeland security problems
- Homelessness or transient-related problems (panhandling)
- Homicide
- Mugging
- Physical assault
- Prostitution
- School safety (e.g., bullying, fighting, weapons)
- Sexual assault / rape
- Traffic issues / residential speeding
- Underage drinking
- Vandalism / graffiti

**3. Safety**

Not at all                      A little                      Somewhat                      A lot                      To a great extent

To what extent do you feel safe in your community when you are outside alone during the day?

To what extent do you feel safe in your community when you are outside alone at night?

**4. Personal Safety**

Decreased a lot                      Decreased some                      Stayed the same                      Increased some                      Increased a lot

Over the last 12 months, to what extent have your feelings of safety in your community increased, decreased, or stayed the same?

**5. Procedural Justice**

Not at all                      A little                      Somewhat                      A lot                      To a great extent

To what extent do officers in your law enforcement agency treat people fairly?

To what extent do officers in your law enforcement agency show concern for community members?

To what extent are officers in your law enforcement agency respectful?

To what extent is your law enforcement agency responsive to the concerns of community members?

To what extent do you trust your law enforcement agency?

**6. Contact**

Not at all                      A little                      Somewhat                      A lot                      To a great extent                      N/A

If you had contact with an officer in your law enforcement agency during the past 12 months, to what extent did the officer sufficiently explain his or her actions and procedures?

**7. Performance**

Not at all                      A little                      Somewhat                      A lot                      To a great extent

To what extent is your law enforcement agency effective at proactively preventing crime?

To what extent is your law enforcement agency addressing the problems that really concern you?

To what extent are you satisfied with the overall performance of your law enforcement agency?

**8. Contact - Traffic**

0 times                      1-2 times                      3-4 times                      5-6 times                      7 or more times

How many times in the past 12 months have you had contact with your law enforcement agency for traffic issues (e.g., citation, warning, or vehicle crash)?

**9. Satisfaction - Traffic**

Very dissatisfied	Dissatisfied	Neither satisfied nor dissatisfied	Satisfied	Very satisfied
-------------------	--------------	---------------------------------------	-----------	----------------

To what extent are you satisfied with your interaction(s) with your law enforcement agency for traffic issues?

**10. Contact - 911 emergency calls**

0 times	1-2 times	3-4 times	5-6 times	7 or more times
---------	-----------	-----------	-----------	-----------------

How many times in the past 12 months have you had contact with your law enforcement agency for 911 emergency calls?

**11. Satisfaction - 911 emergency calls**

Very dissatisfied	Dissatisfied	Neither satisfied nor dissatisfied	Satisfied	Very satisfied
-------------------	--------------	---------------------------------------	-----------	----------------

To what extent are you satisfied with your interaction(s) with your law enforcement agency for 911 emergency calls?

**12. Contact - Non Emergency**

0 times	1-2 times	3-4 times	5-6 times	7 or more times
---------	-----------	-----------	-----------	-----------------

How many times in the past 12 months have you had contact with your law enforcement agency for non-emergency calls (e.g., to report a crime or suspicious activity)?

**13. Performance - non emergency**

Very dissatisfied	Dissatisfied	Neither satisfied nor dissatisfied	Satisfied	Very satisfied
-------------------	--------------	---------------------------------------	-----------	----------------

To what extent are you satisfied with your interaction(s) with your law enforcement agency for non-emergency calls?

**14. Contact - other**

0 times                      1-2 times                      3-4 times                      5-6 times                      7 or more times

How many times in the past 12 months have you had contact with your law enforcement agency for other contacts or interactions (e.g., attend a community meeting or talk to an officer on patrol)?

**15. Contact - performance**

Very dissatisfied                      Dissatisfied                      Neither satisfied nor dissatisfied                      Satisfied                      Very satisfied

To what extent are you satisfied with your interaction(s) with your law enforcement agency for other contacts or interactions?

**16. Demographics**

less than 1 year                      1 to 3 years                      4 to 7 years                      8 to 10 years                      11-15 years                      16 or more years

How many years have you lived in your community?

**17. Demographics**

Male    Female    Prefer not answer

What is your gender?

**18. Demographics**

American Indian or Alaska Native                      Asian                      Black or African American                      Native Hawaiian or other Pacific Islander                      White                      Prefer not to answer

What is your race?

**19. Demographics**

17 or younger                      18 to 29                      30 to 39                      40 to 49                      50 to 59                      60 to 69                      70 or older                      Prefer not to answer

What is your age group?

Done

Powered by **SurveyMonkey**  
Check out our [sample surveys](#) and create your own now!





RADIO STREAM

Menu Schedule Links

TV SCHEDULE RADIO SCHEDULE

Enter Search Terms search

Make a Contribution

sponsored by:



**Rick Steves**  
Anchorage • Speaking Saturday, Sept 26 @ 8 pm



**TICKETS**

# Haines Police Department Faces Serious Shortfall In State Budget

By [Emily Files, KHNS - Haines](#) | February 13, 2015

Like Share 27 people like this.



Haines Police Department

The Haines Borough Police Department and dispatch services could face a dramatic funding loss under Gov. Bill Walker’s [proposed budget](#). It would eliminate funding the state Department of Corrections, or DOC, gives each year to law enforcement in 15 small communities. That funding is meant to help communities run local jails, but in Haines it supports more than that.

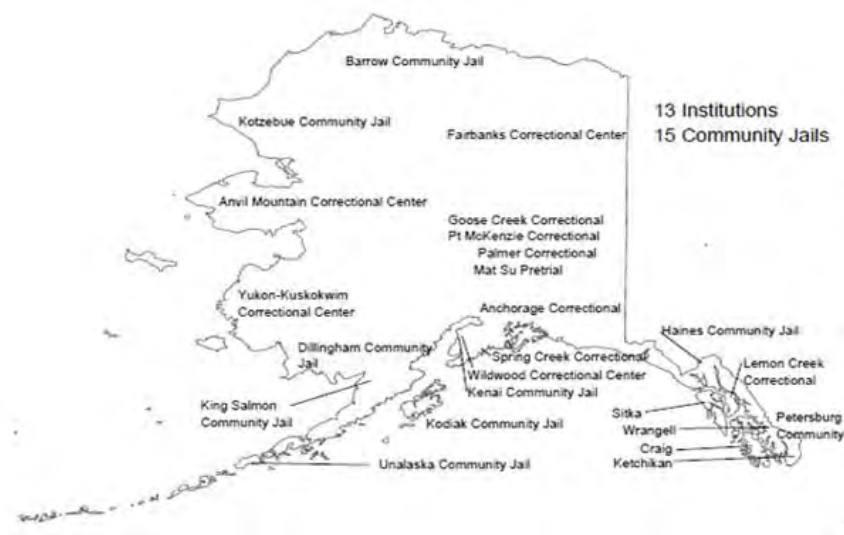
VmP

The Alaska DOC contracts with Haines police to operate a three-cell, six-bed jail. Under that contract, the DOC gave the Haines Police Department about \$392,000 this year.

That money is meant to help run the local jail, where people who are arrested are held for short periods of time. But the state allotment funds more than just the jail. It made up 40 percent of the police department and dispatch’s entire budgets this year.

So, if the DOC were to cut the community jails money, the Haines Police Department could lose almost half of its funding. Police Chief Bill Musser says that loss could shut down the jail, and it could also mean downsizing the five-officer, five-dispatcher departments.

“Ultimately the cuts may reduce staffing in both dispatch and in terms of the officers,” Musser said.



A map of current community jails and DOC corrections facilities.

Department of Corrections Deputy Commissioner Remond Henderson says they're learning that communities might rely on the state funding more than the DOC realized.

"We are not surprised at the fact that communities are coming forward and saying this will have an impact," Henderson said. "We did not know what the extent of the impact would be."

The community jails contracts cost the DOC about \$10.5 million this year. Southeast communities that would be affected are Haines, Petersburg, Wrangell, Sitka and Craig. There are two DOC-run corrections facilities in Southeast where inmates can serve out longer sentences – in Juneau and Ketchikan.

Henderson says the governor has charged DOC with a general fund budget reduction of eight percent effective July 1. Zeroing out the community jails funding would take care of about 40 percent of that reduction. Henderson notes they're also looking at how to cut costs at larger corrections facilities.

One reason the DOC is considering this cut is because a number of community jail beds go empty. Henderson says of the about 157 beds in the 15 jails, only half are filled on average each night. In Haines, that number is even lower. Of the six beds in the Haines jail, Henderson says on average only one is used per day.

Chief Musser says that shows that crime is low in Haines. But the jail is still important.

"We may only occupy one bed, that's nice in terms of the community, but we still have to be able to hold them there when we do have a problem."

The Haines jail is classified as a Rural Jail Facility. It serves not only Haines police arrests, but Skagway police, state troopers, federal border agents and Coast Guard.

Musser says the jail held a total of 58 inmates throughout 2014. Inmates can serve up to 14 days in the jail.

"Most of the misdemeanors we get here are usually short, simple sentences," Musser said. "For instance, anywhere for three upwards to 10 days for a DUI depending on the level of the DUI."

Not having a local jail could mean people who are sentenced to serve even a short amount of time would go to Lemon Creek Correctional Center in Juneau.

Walker's proposed budget will likely go through a number of revisions before gaining the state legislature's approval. The final budget will be decided in May. Meanwhile, Henderson says the DOC is reaching out to communities to see what kind of fallout the funding cuts would cause.

Since the funding makes up 40 percent of the Haines Police Department and dispatch's budgets, Musser says he'll work with other police chiefs to voice their opposition to the cuts.

"It's gonna affect operations and it could affect personnel," Musser said. "And it may well impact people's ability to visit or have contact with people in the jail, so they're gonna spend more money to make their visitations by having to travel. I think it's gonna increase cost to the state because of travel. But bottom line for us is it may impact our services because we may have to reduce if we have moneys that we're used to using that are no longer available."

Musser says if they have to let go police officer or dispatchers because of the funding cut, it wouldn't just impact the jail. It would impact the police's community services as whole.

Haines Borough Manager Dave Sosa says this is the largest potential cut to Haines funding he's seen in Walker's proposed budget. If it goes through, Sosa says Haines will either have to lose some police services or figure out a way to make up for the funding loss.

- [Recommend on Facebook](#)
- [Tweet about it](#)
- [Print for later](#)
- [Bookmark in Browser](#)
- [Tell a friend](#)

You can subscribe to APRN's newsfeeds via [email](#), [podcast](#) and [RSS](#). Follow us on [Facebook at alaskapublic.org](#) and on [Twitter @aprn](#).

**Related stories:**

- [Anchorage Police Department to Get \\$3.1M to Fill Budget Gap](#)
- [New Student Fee to Help Cover UAF Budget Shortfall for Facility Upgrade](#)
- [Juneau Police Officer Takes On Criminal Justice Reform](#)

**Comments**

Please read our [comment guidelines](#).





**Royce Dombrock** · WITC-New Richmond

sounds great to me get ride of all of them...here in haines police are not held accountable for their actions. and they pick and choose who they want to prosecute. less police would not hurt the community. due to the fact they dont do very much. and justice for all not in haines america. if you have a last name or are a female you can get away with just about anything. and the police we have are down south f ups. everyone of them i do believe but i could be wrong. i know one of the police officer on the force can taser a person for 15 seconds after the person told them to stop 6 seconds in and not even warn them before shooting the taser. in that is ok according to chief. they dont avid by polices and make things up as they go. after all who gets to keep the police in check?NOBODY... 22k is a waste of money in my eyes. if you want to know how the police are doing talk to the community. give \$20 to everybody who takes your stupid servery and that would cover 1100 people which would be more then enough. but hired people to do 175 hours to find out the system is fucked. way to go. then theyll need to do 175 more hours....lol then who pays? never the department but rather the people. listen to the people in the first place.

Reply · Like · February 21 at 10:19am

Facebook social plugin

**Sponsorship**

Our sponsors make public media possible. [Learn more.](#)

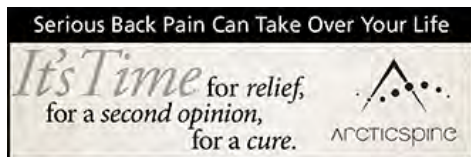
**Conoco Phillips Ad**



1506\_Palmer



**Arctic Spine**



Sidebar 2: Anchorage Museum

## INTERVIEWS - SYNOPSIS

Interviews were conducted during the on-site visit. The majority of the interviews took place in the small conference room at the public library. The interviews were not recorded and the participants were guaranteed anonymity. What follows is a synopsis of those interviews. The identity of the person providing the information will not be included in this report and efforts are made to reduce the likelihood of inadvertent identification. Although the interviews were scheduled, the presentation of this information will not follow the scheduling to further reduce the likelihood of identification.

### SUBJECT 1

- “Why isn’t the new guy able to evaluate his department?”
- Met the chief in Mountain Market; unfavorable impression; no command presence; he didn’t want to listen to me
- Went to the police station to get information about a local ordinance; chief was very little help; he didn’t know much and acted like he was too busy to help me
- Chief is unapproachable, stand-offish to public
- No charges brought against vandals; seems like every case has to be reviewed by District Attorney first
- We have a low crime rate; why do we need so many officers
- Would rate the chief a 4 out of 7; could be a 5 if I learned more about the department
- Police chief needs to listen more; that would improve his public image

### SUBJECT 2

- Know some of the previous officers; department has an officer retention problem
- Don’t know current officers; no history with them; no confidence in them
- Know who the chief is, but don’t really know much about him
- Think the department is subject to political influence; disappointed with several local kids getting away with vandalizing vehicles
- Adequate police coverage now; don’t need more officers; just need officers to do their job
- Got stopped by the police once and got a warning
- Rate the department a 3.5 out of 7; might get a 4 if I got to know them better

### SUBJECT 3

- Lived in Haines a long time; seen good and bad chiefs come and go
- Prefer local hire for police officers
- Enjoyed having coffee with several former officers; they took the time to talk with a person
- Think current police investigations are stalled by chief; the reports go stale on his desk
- Simon Ford was a great officer
- I have a great relationship with AST and FWP
- Rate the department a 5 out of 7; would be higher if paperwork and reports were done in a more timely manner and not stall on chief’s desk
- Have confidence with the police chief; only hearsay on the paperwork issue
- Need training with other public safety agencies; especially with the fire department

SUBJECT 4

- Haines is a stagnant community and needs to grow
- Not much contact with police department
- Don't think they do a good job; lot of turnover; don't think they do much; no arrests in town; think some of the police department smokes marijuana
- Police department is influenced by the power brokers of the town
- Wonder if the District Attorney's Office is compromised, too
- Rate the department a 1 or 2 out of 7; would rate them higher if they published more in the local news
- Stealing and dope issues bother me; nothing seems to be done about either
- Police drive around, waving; not doing much of anything else
- Blame the police chief; don't think he is doing his job

SUBJECT 5

- Been the victim of crime; reported it to police; they didn't do a good job of investigating it; helped solve it myself; told to stay out of police business; Chief Musser took the report; no follow-up
- Department doesn't keep public informed
- Investigations delayed or not done
- Chief is rude and sarcastic
- Frequent requests for update are ignored or denied
- Complained to City Hall – they at least respond
- Very frustrated; discouraged; no confidence in police department; beginning to lose faith in Borough

SUBJECT 6

- Happy with current chief; like him; he's not targeting anyone
- Community has a drug problem; don't think the police department is even aware of it
- Former officers tended to be abusive and used excessive force
- Rate the department a 5 out of 7; would rate them higher if they began to address local drug problems
- Open minded to new ideas; hope the department is too
- Overall happy with department

SUBJECT 7

- Willing to support the department as a volunteer; chief said he had no money in budget to support a volunteer
- Chief is not approachable; will take to you at the front door and is unwilling to invite you into his office; he just wants you to state your business and then go away
- Don't know the chief's first name; doesn't make you feel welcome
- Would like to see community oriented policing
- Business owners need to feel a part of the solution
- Crime has gone up; had to start locking things up over the past year
- No feedback from police department
- Been the victim of crime; reported to the police over the phone; no follow-up or investigation

SUBJECT 8

- Former elected local government official
- Biggest complaint – there has never been good leadership within the department
- Unsure of this chief; heard some complaints
- Good ones move for more money; lack of support from chief
- 2 years ago; vehicle break-in's; started returning evidence in February; one of the cameras had pictures of suspects; nothing happened
- Department is either corrupt or incompetent; includes District Attorney
- Heard that officers might be too close to the drug dealers
- Would rate the department a 3 out of 7; would give it a 4 if the department began solving some more cases
- Would like to see more education to the public; used to utilize social media more
- Officers spend too much time talking on their cell phones while on patrol; not very
- Seasonality of revenue; difficult to retain officers – lack of pay; factors into it; lack of job satisfaction due to lack of support

SUBJECT 9

- Knew Simon Ford when he was a meat cutter; thought he overdressed when he became a police officer; looked like he was going into battle
- Distrust all police; reveal confidential information around town
- Tried to make complaint to police chief; told to go to the Borough and get an official complaint form
- Trust in the police department is completely lost at this time; unable to believe what an officer says

SUBJECT 10

- Get along well with the police department
- Remember when the department had a school resource officer (SRO); that was a good thing; can't afford one now
- Community is divided about their expectations of the police department
- Police try to make their presence known around town
- They could do more to be involved with community; like put on safety programs (bike, snow, personal)
- Police do not utilize their resources to prevent crime
- They are not good investigators; just a bunch of small town cops
- Rate the department a 4 out of 7; would get a higher score if they followed up with crime victims and investigated more
- Like the police chief personally; don't think he is an effective leader; you get what you pay for

SUBJECT 11

- Interact with the local police primarily about traffic control issues; fire control issues; road closures
- No sense of crime increase in community; except just recently
- Not sure what police is doing about it; need more information
- Rate the department a 2 or 3 out of 7; would rate higher if they made a few arrests, make the public aware of what they were doing; advertise more
  - Lot of opportunity to dispel misinformation
  - No need to be a hard-ass

- Public perception of being too laid back
- Protocol and presentation mean a great deal
- Sensitive to perceptions by the public
- Earn the respect of the public
- Unaware of who the chief is

#### SUBJECT 12

- Recent contact with police; arrested
- Police used excessive force
- Never call police again; they are hurting more than they are helping this community
- Police take sexual bribes and letting girls get off with a warning
- Police engage in selective enforcement based on gender
- Chief admits the department messes up paperwork and gets cases dismissed
- Rate the department a 1 out of 7; would rate them higher if they would install video cameras in the cars to eliminate the BS of what they say they saw
- They need to hire real cops with actual prior experience
- Would give them a 3 if they would treat everyone equally
- Chief is not familiar with Alaska laws, especially conceal carry law

#### SUBJECT 13

- Very familiar with police practices; retired former law enforcement
- Offered assistance to police chief; declined offered help
- No real sense of what HPD does in the community
- PD needs to be responsive to the growing needs of the community as it grows to deal with the influx of tourism, aggressive drivers, tour buses, etc. – specialty training, traffic enforcement, CVED, load enforcement – expand their world view; develop their expertise where the real need is – develop relationships with AST for the high-profile, high-skill investigations
- Planning for the future – building the resources you have to deal with the potentials
- Local leadership – local vision
- Proactive v. reactive

#### SUBJECT 14

- Lost its way a little bit; both inner personnel camaraderie and community interactions
- Not as engaged with day-to-day community activities
- Don't know chief – nothing to base there; hoped he would do this (audit); maybe a tinge of disappointment that he hasn't done a better job
- There has been an uptick in crime – fair, lack of communication between police and community – walk a block program
- Would rate the department a 5.5-6 out of 7; better than average
- More positive community interaction; positive exchanges between community
- People shouldn't have to cringe when they see the police
- More involved in community events
- Stop in businesses and say hi
- Create relationships, include schools
- Utilize technology smartly
- Better recruitment of officers

SUBJECT 15

- The new chief has a desire to have a good relationship with school, students
- Chief needed to clean up police officers' inappropriate behaviors in the community
- General impression is that the department is ineffective dealing with even petty crime, so why report it; nothing will ever be done about it; been the victim of crime and didn't report it; why bother
- need to have a balance of being tough but helpful
- Police patrols are ineffective to deal with kids smoking pot
- Rate the department a 4 out of 7; last year it would have been a 1 out 7 due to unchecked rumors of police misconduct and preferential treatment given in exchange for sexual favors
- Recommend:
  - More strategic scheduling – where are the police when you need them
  - More communication and positive presence in community
  - Pay appropriately to get quality officers
  - Smarter about how they staff and schedule
  - PR – visibility and how they are spinning
  - Follow through with some of the crimes

SUBJECT 16

- Concern that police are authorized only to serve town site; why are they outside city limits?
- Controversial decision that SRO was eliminated
- There is fear of police presence; represents imminent authority
- Unsuccessfully tried to awaken the new chief to community policing
- Would like to see emphasis on peacemaking, keeping, promoting
- Police are trained to be masters of their emotions; they should use their skills, otherwise they should have chosen nursing instead of law enforcement
- Need to feel safe in community
- No long range perspective – crime is status quo
- Don't feel pride when I see the police driving by; feel pride when I see them out walking and interacting with the public; don't see that very much; vehicles separate them from the people; they are not accessible – unless they are doing something
- Would rate the department a 5 out of 7; they are in recovery
- Maybe more of a de-militarized look
- There is a fear of that an officer will take advantage of his position; use of a car, excessive force
- Chief should shift priority to include members of the Public Safety Commission – vehicle to improve public image; a place to celebrate law enforcement
- Haines is a place where they just want to get a job – defining the problem is part of the solution; chief puts his foot in his mouth a lot of the time
- Main barrier is his level of fitness – lack of command presence
- There is a movement in town questioning the need for 24/7 coverage by police

SUBJECT 17

- Distrusts Borough to do anything to fix the problem with the police department
- Met with Borough Manager before, who seems approachable and willing to listen
- Hope this audit is a useful tool for the Borough
- No trust in current police chief; he doesn't always listen and have no confidence in what he says



SUBJECT 18

- Chief is unfriendly; told me that he doesn't make friends in the community because they are just criminals you haven't caught yet
- Crime solving has been dismal at best; community thinks that the police can only catch parked cars
- Seen officers sleeping in their patrol cars
- Seen officers riding around with women in the police vehicles; think that gives the wrong impression
- Police officers' reputations are not good around town
- Police don't take crime seriously and are insincere with the community
- Police are checking local businesses like they should
- The chief just "crawls in a hole" to avoid everything

SUBJECT 19

- The department has few resources; little access to training; antiquated equipment; unprofessional conduct across the board (very casual)
- Chief seems to be winging it; figuring it out as he goes; no plan
- No set procedures in the department
- No records keeping system
- Report writing is not emphasized; investigations stall frequently
- Would rate the department a 1 out of 7; would rate it a 2 if it got a strong leader who knew what they were doing; chief is ineffective and doesn't delegate as he should; department morale is low
- There have been integrity issues in the past, including officer misconduct while on-duty
- No checks and balances in place

SUBJECT 20

- Wonders why the department fails to learn from its previous mistakes
- Thinks the department caters to people of influence in the community, respecting positions more than individual community members; plays favorites
- There is a crime problem in the community; police are ineffective; not addressing crime issues and getting convictions

SUBJECT 21

- Observes police get to emergency calls quickly and seem to be willing to help fire and ambulance personnel where needed
- Feels the chief is not approachable
- Officers are not trained on proper procedures during crisis situations; they act as if they don't know what to do
- Would rate the department a 4 out 7 because they haven't integrated well with the community
- Need a crime prevention program

SUBJECT 22

- Police chief is unwilling to get department personnel the training they need to do their job
- Department equipment needs to be maintained and/or upgraded
- Police do inadequate pre-employment background screening for employees
- Chief is disappointing when it comes to providing training or resources for staff
- Low pay is not attracting the best people for the job

- The department has no investment with the community it serves
- Would rate the department a 2 out of 7; department is perceived as corrupt, deceptive, and general liability to the community; police are perceived as negative people
- Blame the chief for not improving the department – he's had a year to make some progress

#### SUBJECT 23

- Current police are awesome and do a great job; respectful; willing to help at a moment's notice
- Juvenile Justice and District Attorney's Office in Juneau are overworked and don't really care about Haines
- Would rate the department a 4.5 out 7; there is always room for improvement; know the chief came into a difficult situation, but think he is doing okay
  - Would like to see police officers act with credibility
  - Need proactive programs like bicycle safety; internet safety; anti-bullying education; dating safety
- Have been the victim of crime; reported it; never solved; no feedback after initial report
- Thefts take too long to solve
- Local drug houses are ignored; sending wrong message to our kids
- Talked with police chief about; he seemed open to new ideas; but nothing changed
- Needs to be a balanced approach to enforcement and officer discretion

#### SUBJECT 24

- PD has had a string of bad luck; officers get fired, lose their APSC certification
- Don't pay enough – department will generally take whoever walks in the door
- Borough is resistant to raising wages, generally at the bottom for most positions
- Not sure why we are having this study the police department – manager could have done it – this will be just another study
- Used to foot patrol in business district, but that stopped about 6-7 years ago
- High turnover hurts the department
- Everyone knows what was complained about the next day – inappropriate release of confidential information; gossip
- Public doesn't trust the police with confidential tips, etc.
- Too common that kids have drugs in school, nothing ever happens; that is worrisome; mostly marijuana
- No cops in school – unsure of school relationship with local police; need to do more
- Chief should delegate – appoint a dispatcher supervisor
- Chief is described as "Sir Talks-A lot" in meetings
- Crime rate goes up and down – we are on the up right now
- Big rash of thefts, etc., then it goes down
- Would rate the department a 3 out of 7 right now – lost trust of the community
- Would consider giving it a 4 – be more visible, don't sit at the coffee shop for 4 hours on Sunday
- Any of the police officers that are any good get hired elsewhere
- The department needs to improve its image through community education

#### SUBJECT 25

- Really irritated with the police about the unsolved burglaries in town over the past 2 years; none of the police knew what they were doing; recovered property and didn't return it; actually returned evidence that they should have kept
- Police bumble cases and people think they are getting bought off to not solve certain crimes or arrest certain people
- Think the community's powerful people intimidate or buy off witnesses
- Former police officer was not ethical and considered himself above the law

- Officer thought himself to be the lady's man and was always on the make
- Saw officer hanging out with the women, chatting them up, instead of solving any crimes
- There are more drugs in town than there used to be
- Would rate the department a 3.5 out of 7; would rate them higher if they would do something about the crime in town; don't know police chief's name
- After marijuana was legalized, several high school age children posted pictures of themselves smoking marijuana on Snap Chat – the police didn't do anything about it
- No one ever gets busted at underage drinking parties; would like the police to do more about that

#### SUBJECT 26

- Seen a lot of changes over the years; remember the days when there was only one cop in town
- Criminal justice system has become too liberal and lenient
- Kids are doing crimes, but the police do nothing to stop it
- Unsure if police paperwork is being done right; too many cases getting dismissed
- Police chief blames District Attorney for dismissing cases
- There seems to be a big turnover in the police department
- Would rate the department a 5 out of 7
- Do we really need 24/7 police coverage?
- Would like to see cases solved more quickly
- Catch and prosecute people that are committing the crimes
- Police department's reputation is dependent on who you talk to
- They have a mediocre reputation overall; community not happy with the way things are

#### SUBJECT 27

- Dispatchers feud with each other; give conflicting information to public
- Doesn't seem to be a standard way of doing things; one dispatcher says one thing, another says something different
- Seems to be a lot of drama inside the police department
- Wonder if there is a policy manual that is followed
- Don't think it would be a good place to work

#### SUBJECT 28

- Bad gut reaction when I first met him – didn't trust the chief; phony veneer
- React negatively to his presentation; doesn't feel sincere and authentic
- Very put off to speak impromptu with newspaper; written questions and responses over the email
- Offended at chief's response to a suicide – he suspected autoerotic death; allowed community to discuss suicide needlessly; bad press release
- He is out of culture
- Wonder why after 20+ years, he was let go from his former agency for non-disclosed reasons
- He was put on admin leave – google it
- Why was he hired here; the attitude seemed to be what have we got to lose?
- Ineffective, approachable, lazy – he needs to get off his butt and do something
- Changed police uniforms – now they are wearing tan
- Too many excuses – evidence tampered with; ADA is part of the problem
- Musser's response to a spree of break-in's – get new locks
- The department should consider technology to reduce apparent workload
- Thought there were surveillance cameras installed at docks; but who monitors them?
- Not sure how police do their work

CONFIDENTIAL

- Do we need 24/7 coverage – public safety commission formed to review and decide what's important to our police
- Would rate the department a 3 out of 7
- The police need to understand that a presence indicates an awareness of what the community's personality is; they need to become a part of the community – they are out of touch
- They need to help the ADA get cases through the system; they are not doing it right

SUBJECT 29

- The department needs more training for newly hired personnel
- The department's reputation has improved over the past 2-3 years, but would continue to improve if the department hired better officers by better screening – they should ask why they would want hire someone that got fired from another department; at least ask the question
- Some of the officers are better now than before

Note: some of those interviewed requested additional time to talk about their initial concerns. These requests were accommodated. Included in these interviews were present and former employees. Their answers were provided in such a manner as to reduce likelihood of inadvertent identity disclosure.

## COMMUNITY SURVEY

Three surveys were prepared and submitted to the Haines Public Safety Community for review and possible editing. To date, only 1 response was obtained using this online service. A copy of each of the surveys is included with this draft report.



Photo 1: Entrance to Squad Room



Photo 2: Inside Squad Room, facing desk furthest from entrance. Evidence Room door frame visible at far right. Inventory Lockers on rear wall.



Photo 3: Evidence Fridge, between Evidence Room entrance and temporary evidence lockers





Photo 5: Evidence tape placed across unlocked refrigerator door



Photo 6: Evidence Room access door



Photo 7: Unused work station in squad room



Photo 8: Temporary Evidence Holding Lockers (pass-through type).



Photo 9: Temporary Evidence Locker (top right) opened.



Photo 10: Items inside Evidence Room as seen through photo 9 above.



Photo 11: Interior of Evidence Room viewed through open Temporary Evidence Locker



Photo 12: View of Evidence Room through Temporary Evidence Locker





Photo 13: Interior of Evidence Room viewed through Temporary Evidence Locker



Photo 15 – interior of Evidence Room, view to the left of the entrance.



Photo 17 – interior of Evidence Room, view to the right of the entrance.



Photo 19 – interior view of Evidence Room

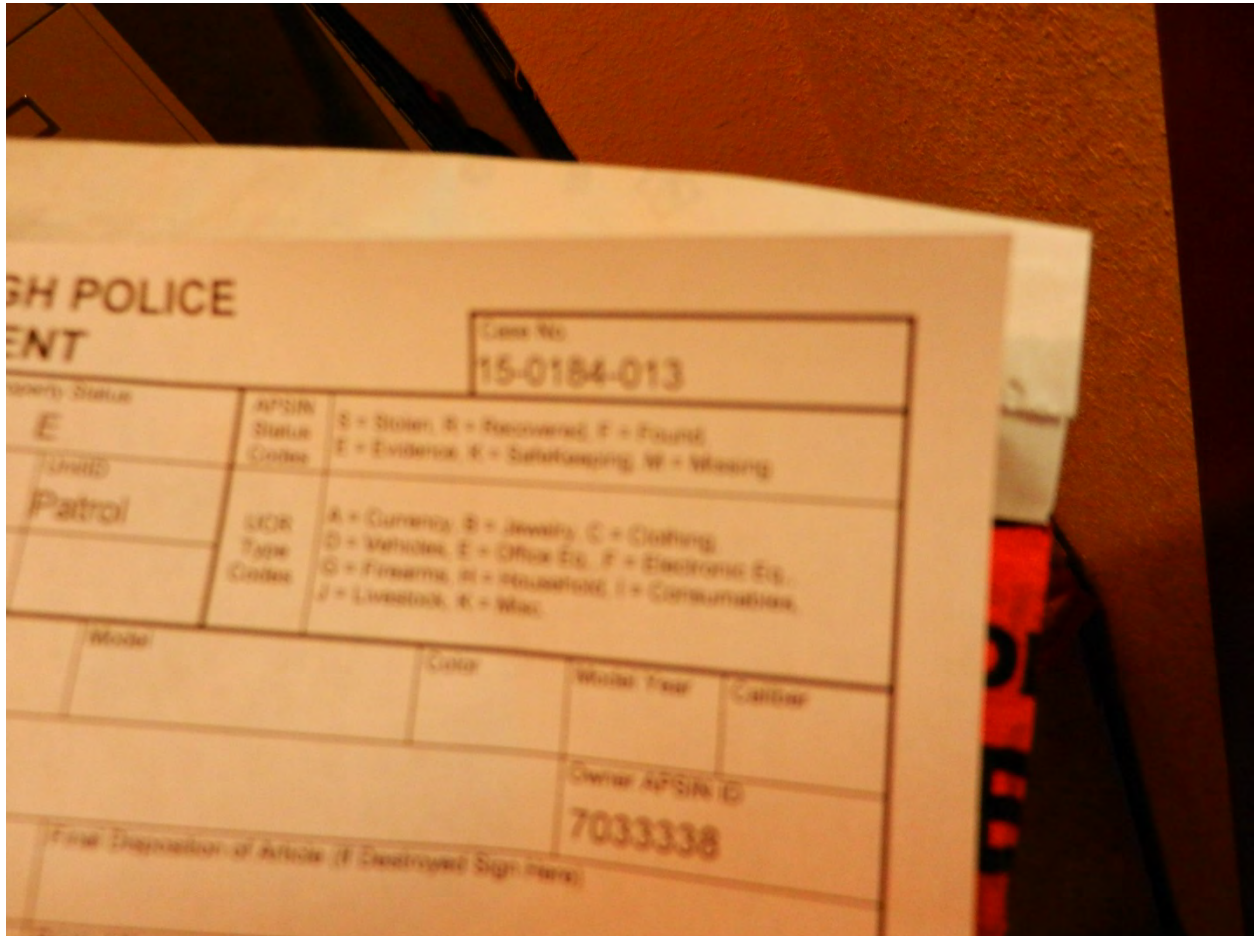


Photo 23 –paperwork associated with found property case stored in Temporary Evidence Locker



Photo 24 – prisoner visitation room, locked door behind prisoner’s chair.



Photo 26 – Sally Port



Photo 27 – Sally port





Photo 28 – temporary morgue off Sally Port. Door locked.



Photo 29 – interior of jail cell

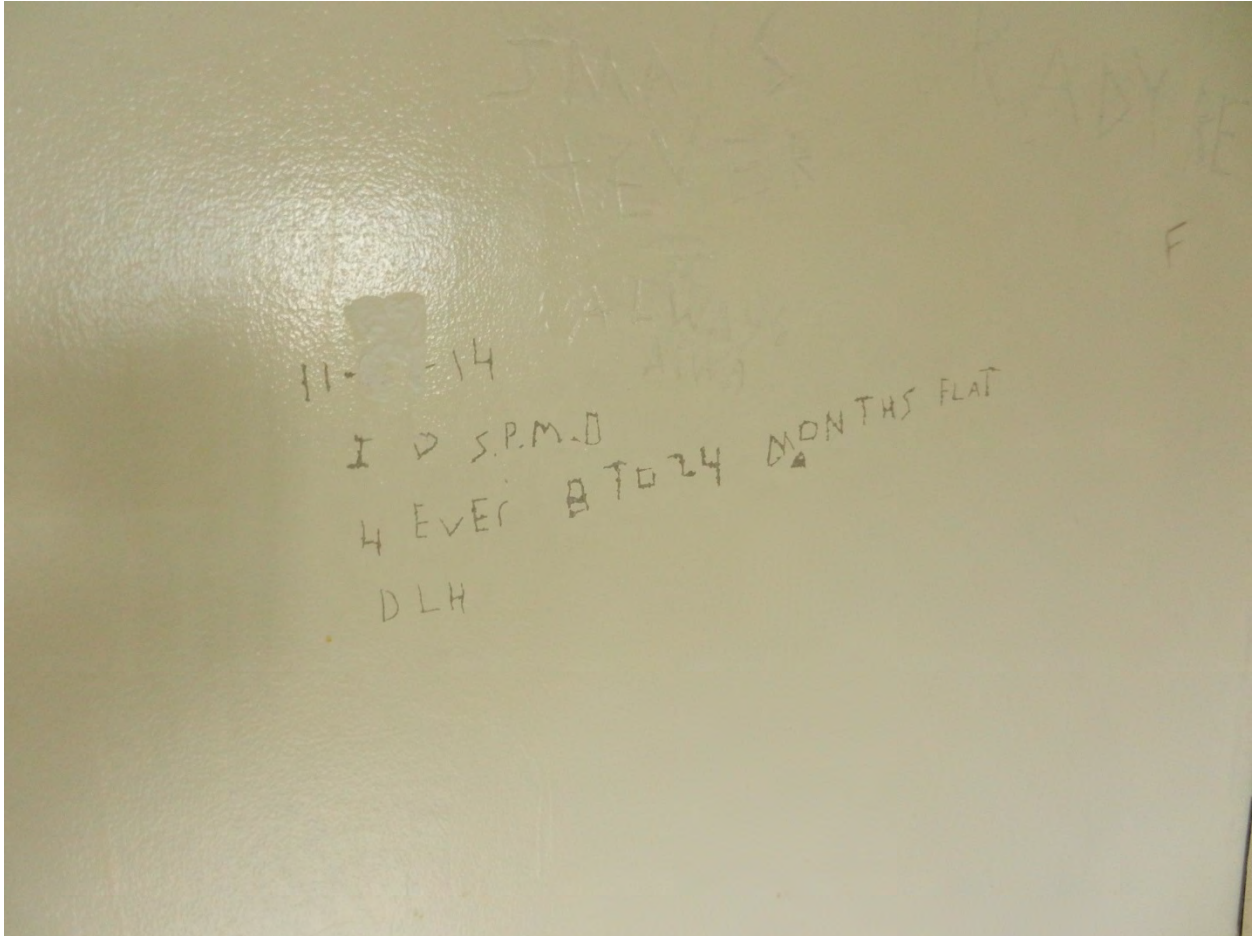


Photo 30 – interior of jail cell



Photo 31 – interior of jail cell



Photo 32 – interior of jail cell



Photo 33 – interior of jail cell



Photo 34 – interior of jail cell, cracked Plexiglass



Photo 35 – booking area





Photo 36 – booking area



Photo 37 – booking area ceiling



Photo 38 – booking area, door to police station



Photo 39 – booking area, officer side of counter



Photo 40 – booking room, officer side



Photo 41 – booking room, officer side



Photo 42 – booking room, officer side



Photo 43 – booking room, officer side





Photo 44 – booking room, officer side



Photo 45 – booking room, officer side; surplus computer equipment



Photo 46 – booking room; prisoner property room, shower



Photo 47 – prisoner property lockers



Photo 48 – prisoner shower



Photo 49 – dispatch center, video feed monitor



Photo 50 – Plexiglas window for dispatch counter traffic



Photo 51 – dispatch work stations, facing each other





Photo 53 – police chief library shelf



Photo 54 – lockers on far wall of squad room



Photo 55 – interior of ammunition locker



Photo 56 – supply closet



Photo 57 – supply closet